

St Robert of Newminster Catholic School and Sixth Form College



Biddick Lane, Washington, Tyne & Wear, NE38 8AF

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Head Teacher: Mr. D. Juric **Chair of Governors:** Mr. G. Moorhouse

8th November 2019

Pastoral Update

Dear Parent/Guardian,

It has been brought to our attention that a small number of mobile phone networks may place higher charges on texts sent by parents and carers to the school text system if parents and carers do not use the MYEd App to send these messages. The majority of mobile phone networks charge local rates so this does not affect everyone. However, if all parents and carers download the MYEd App and send any messages through the App this issue will not happen.

Please see instructions for how to download and set up the MYEd App below:

The MyEd app is available in both the Apple App Store and Google Play Store as a free download. Go to either of the stores and search for MyEd. You should find an app with the following logo from a provider called Results Squared Ltd.

Once downloaded, open the MyEd app. You may see the following screen:



By selecting Allow, it will allow the school to contact you via the app and vice versa. To get the full functionality of the app we recommend that you allow notifications however this is a personal choice for yourself.

You are then prompted to enter the school's post code. This is **NE38 8AF**. Select "St Robert of Newminster Roman Catholic..."

Enter your full name, mobile number and email address. Select "Link Account". You will receive a security code via SMS. Enter this into the "Security Code" box. Select "Create Account".

The MyEd app is now ready to use.

Yours sincerely,
Mr McHale

















