



St Robert of Newminster Catholic School and Sixth Form College



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3rd July 2020

Dear Parents and Carers

Dubai Visit

I hope you and your families are well. I am writing to you in relation to the Dubai trip, which your son/daughter is due to go on in the autumn term 2020.

I apologise for not having been able to confirm details with you earlier. However, we have had to engage in very drawn out negotiations with tour providers, transport providers, hotels and insurers, in order to clarify the current situation. We have also been dependent on government guidance, which has just been updated.

We must now confirm that the above visit is cancelled. Although this is obviously with regret, we also believe that in the circumstances this is the correct and sensible decision. We will commence our recovery of a refund of all moneys paid from the tour company themselves and our insurers. Unfortunately, at this point we cannot give an indication of how long this process will take. We have to say that based on experience of similar refunds the process is likely to take a number of weeks. However, I can assure you that we will do all we can to speed the process along. As soon as we have any update on the situation, we will inform you, but in the meantime we ask you to bear with us.

With my very best wishes to you all.

Yours faithfully

Mr D Juric
Head Teacher

