



St Robert of Newminster Catholic School and Sixth Form College



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Head Teacher: Mr. D. Juric
Chair of Governors: Mr. G. Moorhouse

26th June 2020

Dear Parents and Carers

We hope you are well. I am writing to update you on developments in the pursuit of refunds for the Italy trip. Our insurers have informed us that the claim has been approved, and they will begin the mechanism for a payment to be made to the school. We appreciate that this has been a long process, but the school will now begin the issuing of full refunds to parents through ParentPay.

We will start processing payments at the beginning of next week. We hope parents will have the money in their accounts by the end of w/c 6 July, ideally sooner.

Thank you for bearing with us during this period. Travel insurance claims have been in an unprecedented situation, but we are pleased that finally the matter appears to have been resolved.

Yours faithfully

Mr D Juric
Head Teacher

